



WE ARE HERE TOGETHER
EUROPEAN SUPPORT FOR ROMA INCLUSION

MOBILE TEAMS

Mobile teams for Roma inclusion



European Union



Government of the
Republic of Serbia



Organization for Security and
Co-operation in Europe
Mission to Serbia

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Mobile teams for Roma inclusion are working bodies of local self-government units created in order to reinforce cooperation amongst public servants in relevant local institutions. Mobile team members organise joint field visits to Roma settlements and provide joint and coordinated support and assistance to individuals and families.

Mobile team members are:

- Coordinator for Roma issues engaged in local administration;
- Pedagogic assistant;
- Representative of a Centre for Social Work;
- Health mediator;
- Representative of a National Employment Service branch office;

Mobile teams have been established pursuant to decisions of local assemblies or councils. The members have been appointed by the institutions they represent.

Tasks of mobile teams:

- Organising regular joint visits to Roma settlements (at least once a month), as well as workshops;
- Holding regular meetings, twice a month;
- Adopting their annual activity plan;
- In accordance with their capacities, making suggestions regarding the implementation of local action plan for improving the position of Roma,
- Exchanging information about current affairs and initiatives;
- Exploring the needs of Roma community;
- Proposing to relevant authorities certain activities aimed at improving the position of Roma.

The creation of mobile teams helps achieve the following:

- More rational use of local institutional resources;
- Coordinated access to service provision;
- Larger and faster availability of services to users.

Method of work:

Mobile teams act in accordance with six-month operating plans which define: task, expected result, baseline indicators, activities, resources, timeframe and responsible persons. The work methodology also includes consideration of gender equality and evaluation of implemented activities in the stages of planning, implementation and evaluation of activities.

**RESULTS OF THE WORK OF MOBILE TEAMS
FOR ROMA INCLUSION
IN 20 TOWNS AND MUNICIPALITIES
(June – December, 2014)**



BELA PALANKA

- ▶ 1134 children that have reached the adequate age, have been enrolled in the mandatory pre-school programme (16 boys and 18 girls)
- ▶ Using affirmative action for children's high school enrolment, 9 of 12 children have been enrolled: 7 girls and 2 boys
- ▶ Textbooks have been distributed to children from fifth to eighth grade, for 48 boys and 45 girls (of 120 total who needed textbooks)
- ▶ Of 20 candidate children, scholarships within the project „We are here together – European Support for Roma Inclusion“ have been awarded to 9 students, 5 girls and 4 boys, and the national scholarships have been awarded to 5 students – 3 girls and 2 boys
- ▶ EHO has conducted a survey of 350 households in three Roma settlements, supported by the mobile team
- ▶ 100 Roma women have undergone a gynaecological check-up
- ▶ Self-employment funds have been awarded to 3 persons of Roma ethnicity, 2 men and 1 woman.

BOJNIK

- ▶ Out of 86 children enrolled in preparatory pre-school programme, 20 (12 girls and 8 boys) have been enrolled with the assistance of the mobile team (MT)
- ▶ High school and university students were provided with support in the process of application for 11 scholarships (6 male students, 4 female students and 1 female university student)
- ▶ At the motivation and activation seminar organised by the National Employment Service together with MT, for 30 participants, 3 men and 2 women from Roma community participated
- ▶ Thanks to the informative panel on the implementation of the Decree of Social Inclusion Measures for Beneficiaries of Welfare Assistance (monetary social assistance), 6 families were approved to receive MSA
- ▶ A detailed regulation plan for the settlement of Dragovački most was developed thanks to the MT endeavours.

BUJANOVAC

- ▶ 15 children have been enrolled in the preparatory pre-school programme – 6 girls and 9 boys
- ▶ The total of 222 pupils enrolled in the I grade of primary school
- ▶ 35 students enrolled in the I grade of secondary school

- ▶ Trainings for further qualification and re-qualification have been delivered
- ▶ 68 Roma have been informed of deficient profiles: 25 of them through the counters of the National Employment Service and 43 through field work of mobile team. Of that number, 10 Roma men and 10 Roma women have attended a training on deficient working profiles
- ▶ A dump yard has been cleaned, outbreak prevented in the MN Cale settlement. 46 Roma in that settlement have been trained directly (and 200 indirectly) on preventive sanitary measures.

KNJAŽEVAC

- ▶ The informative workshops on measures and services of the National Employment Service have been attended by 25 persons (13 men and 12 women) of total 157 registered as unemployed
- ▶ With application of affirmative action for high school enrolment, of total 10 children, 1 boy and 4 girls have been enrolled
- ▶ Of total 21 returnee children, 5 boys and 7 girls have got enrolled with the preparatory pre-school programme, and 4 boys and 3 girls in the first grade of primary school
- ▶ School accessories have been delivered to 14 boys and 9 girls
- ▶ 378 males and 111 females have been informed of the rights in social protection.

KOCELJEVA

- ▶ All 14 children that have reached the age of preparatory pre-school programme, have been enrolled
- ▶ With application of affirmative action, of total 11 children who had finished primary school, 9 of them have got enrolled in secondary school – 5 boys and 4 girls
- ▶ Support has been provided to students of I-IV grades to master their curricula: 21 students have achieved better performance than in the previous year (10 girls and 11 boys)
- ▶ The number of users of elderly person services has increased, home assistance
- ▶ A total of 25 persons have successfully completed training for active job seeking
- ▶ 39 persons (23 females and 16 males) have participated in the workshop on personal and general hygiene
- ▶ 210 households have been informed of EHO's activities. A blueprint for sewage in Brdarica and Draginje settlements has been designed.

KOVIN

- ▶ Thanks to affirmative action, 10 boys and 3 girls have been enrolled in secondary schools
- ▶ Out of 48 children of suitable age, 26 boys and 20 girls have got enrolled in compulsory preparatory pre-school programme
- ▶ Of 42 high-school students, 5 boys and 1 girl have exercised their right to scholarship within the project „We Are Here Together – European Support for Roma Inclusion“
- ▶ 90 households in 4 settlements have been informed of EHO's activities
- ▶ Decision was made to set aside 1,500,000.00 RSD from the local budget
- ▶ Another 79 women and 86 men have been registered in the electoral list .

KRAGUJEVAC

- ▶ In 6 among 13 Roma settlements 6 informative workshops have been held for 96 participants on social protection, health care, employment and education
- ▶ A total of 608 Roma families have received a one-off monetary assistance
- ▶ Out of 76 identified children of the given age, 59 (35 boys and 24 girls) have been enrolled in the compulsory preparatory pre-school programme
- ▶ A total of 28 scholarships have been awarded to high-school students (25 EU scholarships, 3 national MESTD scholarships and 2 university student scholarships)
- ▶ With affirmative action, of the total 58 children of age, 11 have been enrolled in high schools (2 boys, 9 girls)
- ▶ Financial support to first-graders and pre-school children has been provided for 114 children (52 pre-school and 62 first-graders) – the total value of 165,600.00 RSD
- ▶ Individual support to primary-school children and work on drop-out control provided for 45 children (31 girls and 14 boys)
- ▶ The Functional Primary Education for Adults older than 15, included 1 man and 4 women, of the planned 11
- ▶ 90 persons have been informed of the employment measures implemented by the National Employment Service (NES)
- ▶ 7 women have been covered by the process of activation trainings delivered by NES
- ▶ 59 children of pre-school age have undergone a comprehensive medical check-up
- ▶ A total of 17 persons have exercised the right to health insurance (17 new health booklets)

- ▶ A total of 5 women have been covered by health education workshops
- ▶ At the workshops in the settlements, we have discovered young Roma, 7 of them, who have graduated from universities and now we are providing them with support in employment.

KRUŠEVAC

- ▶ A total number of participants in the Adult Primary School was 64, 22 men and 42 women
- ▶ Support has been provided to 70 pupils and students in exercising their right to scholarship, with 8 of them actually exercising the right, 5 boys and 3 girls
- ▶ Out of 30 pupils from rural areas, 24 of them have exercised the right to free transport, i.e. 80% of them
- ▶ Support to return to school system has been provided to 33 pupils
- ▶ A total of 115 persons (32 women and 83 men) have been trained for starting their own business
- ▶ Decision on Developing Detailed Regulation Plan has been made for the settlement of Panjevac, and the development commenced
- ▶ Training on healthy life styles for 34 persons (14 parents and 20 children).

LESKOVAC

- ▶ 109 pupils have been enrolled in the compulsory preparatory pre-school system (54 girls, 55 boys). Out of these, 24 children are from rural areas
- ▶ The mobile team has collected information on the number of children in primary schools (1,346) and high schools (102)
- ▶ Thanks to the mobile team (MT), 118 persons have attended the „Second Chance“ Programme
- ▶ The „Way to Successful Entrepreneur“ training, organised by the National Employment Service together with the MT, was attended by 20 Roma (10 men and 10 women)
- ▶ In collaboration with the Red Cross of Leskovac and the local authorities, the MT provided clothes, footwear and hygienic packages to Roma children, 200 packages altogether
- ▶ The MT together with the Centre for Social Work organised workshops on rights in the area of social protection – right to monetary social assistance, for 50 persons. Owing to this, 27 new applications have been accepted and 16 are being processed.

NOVI SAD

- ▶ Out of 42 interested persons from the unemployment register, 1 woman has been trained at the Training Centre
- ▶ Of 93 men and 92 women without completed primary school, registered with the National Employment Service, 9 women and 12 men have been enrolled in the Elementary Education School for Adults
- ▶ Out of 67 persons without permanent address, 34 adults have got the Centre for Social Work as their home address (17 women, 17 men and 11 children, i.e. 6 boys and 5 girls)
- ▶ 50 families have exercised the right to monetary social assistance, 28 men, 22 women and 103 children (57 girls and 46 boys)
- ▶ Out of 292 identified children of age suitable for preschool programme, 69 children have been enrolled in the „Bubamara“ („Ladybird“) facility
- ▶ Of 32 children registered in the 8th grade, 11 boys and 10 girls have been enrolled in high schools through affirmative action
- ▶ 45 children (27 girls and 18 boys) have been enrolled in the I grade of primary school
- ▶ 32 women have been trained on reproductive health and 32 women have been gynaecologically examined, including those without health insurance.

ODŽACI

- ▶ 1 boy and 2 girls have been enrolled in high school with affirmative action
- ▶ Out of 28 children of age suitable for pre-school programme, all of them have been enrolled: 17 boys and 11 girls
- ▶ A total of 13 men and 19 women have applied to financial assistance thanks to the mobile team (MT) support
- ▶ A total of 21 men and 43 women have got seasonal employment thanks to the MT support
- ▶ A total of 3 men and 3 women have been trained on job seeking
- ▶ A total of 10 men and 20 women have been trained on business planning and starting their own business
- ▶ 16 women have been trained on reproductive health, and 4 men and 7 women have exercised their right to health care
- ▶ 120 households have got informed of EHO research team's activities.

PALILULA

- ▶ Out of 173 children of age suitable for pre-school programme, 41 boys and 52 girls have been enrolled
- ▶ Aided by affirmative action for high school and university enrolment, 19 girls and 26 boys have been enrolled in high schools and 4 male students and 6 female students in universities
- ▶ Out of 19 male and 26 female pupils entitled to scholarships, the right has been exercised by 6 girls and 12 boys
- ▶ A total of 320 households have been informed of EHO's activities
- ▶ Another 500 men and 360 women have been added to a special voters' register.

PANČEVO

- ▶ Out of 51 children of age suitable for pre-school programme, 24 boys and 17 girls have been enrolled
- ▶ Of 47 children of age suitable for high school enrolment, 7 boys and 7 girls have been enrolled with affirmative action assistance
- ▶ 2 female students have been enrolled in university through affirmative action
- ▶ Of 41 pupils entitled to scholarship, 6 boys and 4 girls have exercised this right
- ▶ 15 men and 7 women have been included in motivation and activation training of the National Employment Service
- ▶ 10 men and 10 women have been covered by the training on identification, prevention and response to domestic violence
- ▶ A local assembly's decision was made on developing the Detailed Regulation Plan in late October 2014, and 60 households in 2 Roma settlements have been informed of EHO's activities.

SMEDEREVO

- ▶ Out of 58 children of age suitable for pre-school programme, 44 have been enrolled: 25 boys and 19 girls
- ▶ Financial support has been provided for all children enrolled in the pre-school programme (44 families altogether)
- ▶ A total of 6 boys and 4 girls have exercised their right to students' scholarships
- ▶ Trainings on patient's rights protection and who to address have covered 10 men and 20 women
- ▶ A total of 250 households have got informed of EHO's activities
- ▶ A decision has been made to allocate 2,000,000.00 RSD from the local budget .

PROKUPLJE

- ▶ Out of 52 children of age suitable for pre-school programme, 45 have been enrolled (25 boys and 20 girls)
- ▶ Of 17 boys and 16 girls entitled to use affirmative action for enrolment, 27 have been enrolled (16 boys and 11 girls)
- ▶ Workshops on general and personal hygiene have been held for 55 Roma women and 37 Roma men
- ▶ Out of 316 persons registered as unemployed by the National Employment Service, 16 Roma men and 16 Roma women have attended a motivation and activation (MA) training
- ▶ 4 Roma men and 3 Roma women have been included in MA training for low-qualified persons and persons with no qualifications, and two persons of each gender respectively have been included in active job-seeking training
- ▶ One Roma man has exercised the right to self-employment subsidies.

SOMBOR

- ▶ Of the 10 registered women and 25 men entitled to the services by the Centre for Social Work Centre, the mobile team provided support to 5 women and 5 men in applying for the CSW services till the end of the year
- ▶ Out of 20 men and 10 women registered for self-employment action, 8 men and 4 women have been included in self-employment action
- ▶ 2 boys and 2 girls have been enrolled in high school through affirmative action
- ▶ 1,700,000.00 RSD from the 2015 budget has been allocated for the Roma Local Action Plan
- ▶ A local assembly's decision has been made on developing Detailed Regulation Plan for Bački Monoštor settlement
- ▶ All the 170 households in Bački Monoštor have been informed of EHO's activities
- ▶ 281 men and 219 have been registered in a special voters' list
- ▶ Of 42 women registered in the community database, 31 have been included by workshops on the importance of gynaecological examination.

VALJEVO

- ▶ Out of 46 children of age suitable for pre-school programme, 41 children have been enrolled (22 boys and 19 girls)
- ▶ Of 86 pupils entitled to apply, 32 have exercised the right to scholarship
- ▶ Of 20 children of age suitable for high school enrolment, 3 pupils have been enrolled (2 girls and 1 boy), through affirmative action
- ▶ Out of 10 families without housing, a temporary housing solution has been found for 3 families with assistance of the mobile team and the Centre for Social Work
- ▶ A Detailed Regulation Plan has been developed for the settlement of Gornja Grabovica. Of 80 households, 47 have been informed of EHO's activities and role
- ▶ Three persons have received funds for self-employment, 8 have attended a training for starting their own business, and 81 have registered as unemployed with the National Employment Service
- ▶ Of 31 children to examine, 5 boys and 3 girls have been provided with support in organising a comprehensive medical check-up.

VRANJE

- ▶ 21 children who had not been enrolled within legal time frame due to their parents' lack of information, have got enrolled in the pre-school programme
- ▶ Owing to the mobile team (MT), another 23 children have been enrolled in younger age groups
- ▶ MT has provided support to 79 high school students in applying for scholarships (52 from EU funds provided through the project „We Are Here Together – European Support for Roma Inclusion“ implemented by the OSCE, and 27 national scholarships)
- ▶ 15 men and 15 women have been trained on the services provided by the National Employment Service, and 3 Roma persons have exercised their right to self-employment subsidies
- ▶ 14 women and 8 men have been through motivation and activation training.

ŽITORADJA

- ▶ Of 13 children entitled to affirmative action in high school enrolment, 6 have been enrolled (2 boys and 4 girls)
- ▶ Of 29 children entitled to scholarships, 2 have exercised the right (1 boy and 1 girl)
- ▶ 210 beneficiaries have been assisted in exercising their right to social protection (98 women and 112 men), and 12 couples have been supported in resolving family issues
- ▶ 15 women and 15 men have been trained on infectious diseases
- ▶ 10 women in the settlement of Samarinovac have been educated on reproductive health
- ▶ Of 523 persons registered as unemployed by the National Employment Service (315 men and 208 women), a total of 2 women and 5 men have got included in the motivation and activation training, and 5 men and 5 women have been included in active job-seeking training. Three men have got employed in private sector.

ZVEZDARA

- ▶ Of 58 children of age suitable for pre-school enrolment, 20 boys and 25 girls have got enrolled
- ▶ 20 boys and 22 girls have got enrolled in high schools through affirmative action
- ▶ 3 male and 4 female students have got enrolled in universities through affirmative action
- ▶ 2 boys and 1 girl have exercised the right to scholarship within the project „European Support for Roma Inclusion“
- ▶ A total of 120 households in 4 settlements have got informed of EHO's activities
- ▶ Of 152 persons registered as unemployed, 6 men and 2 women have got employed
- ▶ Of 50 persons (30 men and 20 women) without completed primary school education registered by the National Employment Service, 6 Roma men and 4 Roma women have got included in the functional adult education.

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